



Warden Hill

PRIMARY SCHOOL

Offer of Early Help 2025 2026

What is Early Help?

Early Help (sometimes called *early intervention*) is support for children, young people and families as soon as a concern begins to emerge – at any stage of a child's life.

Our aim is to offer the right help at the right time, so small worries don't grow into bigger ones. At Warden Hill, we recognise that parenting can be challenging. We are here to listen, support and work alongside you to help your child feel safe, happy and able to thrive.

When might a child or family need Early Help?

A child may benefit from Early Help if they are showing changes in behaviour, emotions or wellbeing, such as:

- Struggling with behaviour at home or school
- Being bullied or showing bullying behaviour
- Worry, anxiety or low mood
- Poor attendance
- Health concerns
- Difficulties at home (e.g. parental mental health concerns, domestic abuse, substance misuse)
- Problems with friendships
- Risk-taking behaviour or involvement in unsafe situations

Some children may need extra support because of their circumstances. For example, children who:

- Have special educational needs or disabilities
- Are young carers
- Are in or leaving care
- Experience housing or financial difficulties
- Go missing from home or school
- Are at risk of exploitation, radicalisation or criminal behaviour

If anything changes that causes concern, please talk to us – we are here to help.

How Early Help works at Warden Hill

Who to speak to

You can talk to *any* member of staff, but your first point of contact is usually:

1. Your child's Class Teacher
2. Primary Phase Leader – Mr Williams
3. Assistant Head / DSL – Mr Antonious
4. Headteacher- Mrs Flocks

We work together as a team, ensuring you don't have to repeat your story multiple times.

Our Well-being Team

Our dedicated team includes:

- Well-being Lead – Mrs Chavasse
- Mental Health Lead- Mr Antonious
- Pastoral Assistant- Miss Phillips
- Level 3 Therapeutic Practitioners- Mrs Chavasse and Ms Nicholson
- Currently in training: ELSA (Emotional Literacy Support Assistants)- Mr Antonious and Miss Phillips
- Safe Handling and De-escalation Trained staff- Mrs Flooks, Mr Antonious, Mr Williams, Miss Barrett, Mrs Robinson

We aim to help every child feel confident, safe and ready to learn.

What we offer

We support children and families through:

- Well-being interventions (e.g. anxiety, worry, bereavement, friendship issues)
- Advice for parents around routines, sleep, behaviour and emotional development
- “Cuppa & Connect” parent sessions
- Videos and resources to support conversations at home
- Drop-in morning sessions with our Well-being Lead

Contact

- Through the school office: 01242 523827

SEN Support

Our SENCo – Ms Nicholson – is available to talk through any concerns about:

- Special educational needs
- Developmental or medical concerns
- School-based assessments
- Support strategies

Contact via: admin@wardenhill.gloucs.sch.uk

Safeguarding and Early Identification

All our staff are trained to recognise early signs of:

- Emotional or physical harm
- Neglect
- Changes in behaviour or wellbeing

Concerns are passed to the Designated Safeguarding Lead (DSL): Mr Antonious

Or any of our Deputy DSLs: Mrs Flooks, Mrs Willett, Mr Williams, Mrs Chavasse, Ms Nicholson

We use the Gloucestershire Quality of Care Toolkit to help identify and support families where neglect may be a concern, and we complete this together with parents whenever possible.

Supporting You Through Our Curriculum

Our PSHE and Personal Development curriculum teaches children about:

- Emotions and relationships
- Diversity and equality

Belong ● Explore ● Succeed


- Citizenship
- Healthy lifestyles
- Financial education
- Online safety

Visitors and external workshops enrich this support throughout the year.

External Agencies We Work With

Where needed, we can help families access additional support including:

Family Information Service: Information on childcare, finances, parenting and SEND.


 0800 542 0202

 www.glofamiliedirectory.org.uk

 familyinfo@gloucestershire.gov.uk

CCP – Caring for Communities and People


Helps families and vulnerable adults with complex needs.

 01242 228999

 reception@ccp.org.uk

GDASS (Domestic Abuse Support)

Support for anyone experiencing domestic abuse.

 01452 726570

 support@gdass.org.uk


Operation Encompass

Ensures schools are informed when police attend a domestic abuse incident, so we can support affected children swiftly.

Key contact: Mr Antonious


MASH – Multi-Agency Safeguarding Hub

If you are worried about a child's safety:

 01452 426565 (9am–5pm)

 childrenshelpdesk@gloucestershire.gov.uk

Out of hours:

 01452 614194 or 101 for immediate concerns

Community Social Worker Contacts

- Cheltenham: 01452 328246
- Cotswold: 01452 328101
- Gloucester: 01452 328076
- Forest of Dean: 01452 328048
- Stroud: 01452 328130
- Tewkesbury: 01452 328250

We are here to help – and we're in this together

If you notice changes in your child, or if your family is going through a difficult time, please reach out.

Early Help is about working together in a supportive, non-judgmental way.

Together, we can help your child belong, explore and succeed.

Belong • Explore • Succeed